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## Proposed closure of Residential care homes and bed based respite services

Haringey Council is undertaking a programme of consultation about the future of adult services. The consultation takes place between 31st January and 30th April 2011.

The Council is facing unprecedented Government cuts to its budget and these have very serious potential consequences for adult social care services. Proposed changes include the closure of Council-run residential care homes, day and drop-in centres and mental health services, which we run with NHS Haringey and Barnet, Enfield and Haringey Mental Health Trust, as appropriate. This includes the Alexandra Road Crisis Unit where the current service would potentially cease.

The Council recognises the value and importance of these services to current users, relatives and carers but has no alternative than to consider their closure as it is no longer able to directly provide and/or pay for some adult social care services in future.

We want you to have your say about our proposals; and a future of residential care in Haringey potentially without homes provided by Haringey Council. Please help us by completing this short survey. **The closing date for the survey is 30 April 2011.** Please start the survey on the next page.

**Please note**, the survey needs session cookies enabled on your browser, otherwise you may experience problems filling in the survey. We use session cookies to allow you to page through the survey without losing any information. No personal information is stored or obtained from your computer. If you're unsure how to enable session cookies, please visit [www.haringey.gov.uk/cookies](http://www.haringey.gov.uk/cookies).

### Q1 To what extent do you support our proposal to close the following residential care homes owned by the Council?

	Strongly support	Support	Neither support nor don't support	Do not Support	Strongly do not support
Whitehall Street	2 (9.1%)	2 (9.1%)	1 (4.5%)	4 (18.2%)	11 (50.0%)
The Red House	2 (9.1%)	2 (9.1%)	1 (4.5%)	3 (13.6%)	11 (50.0%)
Cranwood	2 (9.1%)	2 (9.1%)	1 (4.5%)	4 (18.2%)	11 (50.0%)
Broadwater Lodge	2 (9.1%)	2 (9.1%)	1 (4.5%)	3 (13.6%)	12 (54.5%)

### Q2 Please tell us the reason(s) for your answer:

19 (86.4%)

### Q3 Do you understand why Haringey Council is proposing to close its residential care homes?

18 (81.8%) Yes

4 (18.2%) No

0 (0.0%) Not sure

### Q4 If you do not understand the reasons, or are unsure, please tell us why?

4 (18.2%)

**Q5 Do you understand why Haringey Council is proposing to close its respite facility for people with learning disabilities?**

- 16 (72.7%) Yes
- 4 (18.2%) No
- 1 (4.5%) Not sure

**Q6 If you do not understand the reasons, or are unsure, please tell us why?**

2 (9.1%)

**Q7 Which of the following do you think we should take into account when making our final decision? (Please tick all that apply)**

- 20 (90.9%) Continuity of care for existing residents
- 5 (22.7%) Value for money
- 18 (81.8%) Quality of care
- 5 (22.7%) Using its resources to offer more care to more people
- 3 (13.6%) Other
- Other, please specify 6 (27.3%)

**The main purpose of Haringey Adult Services is to help the people of Haringey to live independent, safe and fulfilled lives in their local communities.**

**Q8 What does being independent mean to you? (Please tick all that apply)**

- 13 (59.1%) Maintaining my health
- 7 (31.8%) Being seen as making a valuable contribution to my local community
- 7 (31.8%) Not relying on anyone else
- 12 (54.5%) Being able to choose and make decisions on how I lead my life
- 12 (54.5%) Being able to continue to pursue my interests and hobbies
- 12 (54.5%) Being able to remain in my own home
- 14 (63.6%) Being able to continue to keep in contact with friends and family

### **About the Future**

The following questions are designed to help shape a future of services potentially provided by others to meet your needs.

**Q9 Which of the following provided by current council-owned care homes do you feel are important**  
(Please rate each of them from 1 to 5 with 1 being very important and 5 being the least important)

	1	2	3	4	5
Well trained and friendly staff	17 (77.3%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	5 (22.7%)
A garden or outside space	8 (36.4%)	5 (22.7%)	5 (22.7%)	1 (4.5%)	1 (4.5%)
Home cooked nutritious food	13 (59.1%)	4 (18.2%)	1 (4.5%)	2 (9.1%)	2 (9.1%)
Good sized bedroom with its own bathroom	6 (27.3%)	5 (22.7%)	4 (18.2%)	2 (9.1%)	1 (4.5%)
Plenty of social activities	10 (45.5%)	4 (18.2%)	4 (18.2%)	1 (4.5%)	2 (9.1%)
Space for entertaining visitors in private	5 (22.7%)	5 (22.7%)	4 (18.2%)	4 (18.2%)	0 (0.0%)
Enough space for some possessions and my own furniture	7 (31.8%)	5 (22.7%)	4 (18.2%)	2 (9.1%)	1 (4.5%)

**Q10 Is there anything not listed above which is really important to you?**  
7 (31.8%)

**Q11 Thinking about your current home, which of the following do you feel have enabled you to maintain your life at its current level and quality?** (Please tick all that apply)

- |  |  |
|--|--|
| 14 (63.6%) A safe and secure environment           | 4 (18.2%) Plenty of social activities                            |
| 12 (54.5%) Well trained and friendly staff         | 4 (18.2%) Space for entertaining visitors in private             |
| 7 (31.8%) A garden or outside space                | 5 (22.7%) Enough space for some possessions and my own furniture |
| 11 (50.0%) Home cooked nutritious food             |  |
| 4 (18.2%) Good sized bedroom with its own bathroom |  |

**Q12 Which of the following care services do you think people should have access to in future?** (Please tick all that apply)

- |  |   |
|--|---|
| 3 (13.6%) Spacious accommodation (e.g. two bedrooms)                             | 3 (13.6%) Being with people from the same culture   |
| 9 (40.9%) Accessibility (e.g. not steps, wide doors etc)                         | 3 (13.6%) Staying at home with appropriate care and support                                       |
| 8 (36.4%) A level-access shower  | 5 (22.7%) Ability to remain as independent as possible with own routine and choices               |
| 11 (50.0%) Accessible private bathing facilities with space for carers to assist | 13 (59.1%) Being able to maintain links with family, friends and the local community where I live |
| 18 (81.8%) A safe and secure environment   | 7 (31.8%) Close to where I live   |
| 10 (45.5%) Communal facilities (e.g. lounge, cafe, gym etc)                      | 4 (18.2%) My partner to live with me  |
| 9 (40.9%) A location close to shops and transport links                          | 3 (13.6%) Other   |
| 16 (72.7%) Help and support available when needed                                |   |
| 11 (50.0%) Living among people of a similar age                                  |   |
| Other, please specify  | 4 (18.2%)   |

**Q13 Which of the following respite options do you think people should have access to in future?**

(Please tick all that apply)

9 (40.9%) Adult placement respite (respite with an approved family)	10 (45.5%) Week-ends away
13 (59.1%) Short breaks	10 (45.5%) Holidays
7 (31.8%) Sleep-in service	9 (40.9%) Appointments
10 (45.5%) Support day activities	14 (63.6%) Bed-based respite
	2 (9.1%) Other
Other, Please specify	5 (22.7%)

**Q14 Use the space below to tell us any other ideas or suggestions about the future of respite care for people in Haringey**

6 (27.3%)

**Q15 How do you think residential care could be provided differently?**

9 (40.9%)

**Q16 How do you think services currently provided by council-run residential care homes would best be provided in future?**

3 (13.6%) Care services delivered to me at home to allow me to live at home for as long as possible	6 (27.3%) Care services delivered in a residential care setting
2 (9.1%) Care services delivered to me in a way that means I keep my independence, stay included in the community and get access to 24-hour care (as in extra care housing)	1 (4.5%) Residential care services provided by the private sector
3 (13.6%) Care services delivered in sheltered housing	11 (50.0%) Residential care services delivered by the council
	1 (4.5%) Other
Other, Please specify	3 (13.6%)

## About You

### Puzzled as to why we ask you so many personal questions?

Well, we're not just being nosy. Asking personal questions can help to improve the services we deliver to the community. Diversity is a key strength of our borough, and the following questions will help us monitor what different groups of people think about a particular service or issue. We'll use this information to ensure people have their say and can influence decisions that affect them - regardless of their age, disability, gender, race, religion, belief or sexual orientation.

Remember that all the information you provide is confidential under data protection legislation; your information is not passed onto anyone else; it's not used to check nationality or citizenship status; and you're not obliged to provide information - but it is our duty to ask all the questions.

### Q17 Where do you live/access respite now?

- 2 (9.1%) Whitehall Street
- 2 (9.1%) The Red House
- 2 (9.1%) Cranwood
- 4 (18.2%) Broadwater Lodge
- 12 (54.5%) Not applicable

### Q18 I am completing this survey as.....

- |   |   |
|---|---|
| 0 (0.0%) An older person currently receiving support services                         | 11 (50.0%) A relative/unpaid carer for an older person        |
| 0 (0.0%) A person with learning disabilities currently receiving respite services     | 1 (4.5%) A member of the public                               |
| 0 (0.0%) A person with learning disabilities currently receiving residential services | 0 (0.0%) A social services employee                           |
| 1 (4.5%) A person with physical disabilities currently receiving respite services     | 0 (0.0%) A District/borough council employee                  |
| 0 (0.0%) A person with physical disabilities currently receiving residential services | 1 (4.5%) An employee of a charity or in the voluntary sector? |
| Other, Please specify   | 0 (0.0%) An employee of a private care provider               |
| 9 (40.9%)   | 8 (36.4%) Other   |

## Age

### Q19 What is your age group?

- |                   |                 |
|-------------------|-----------------|
| 0 (0.0%) Under 19 | 1 (4.5%) 60-64  |
| 0 (0.0%) 20-24    | 5 (22.7%) 65-74 |
| 1 (4.5%) 25-29    | 2 (9.1%) 75-84  |
| 3 (13.6%) 30-44   | 0 (0.0%) 85-89  |
| 8 (36.4%) 45-59   | 1 (4.5%) 90+    |

## Disability

Under the Disability Discrimination Act a person is considered to have a disability if she/he has a physical or mental impairment which has a substantial and long-term adverse effect on her/his ability to carry out normal day-to-day activities. Since 2005, people with HIV, cancer and multiple sclerosis (MS) are covered by the DDA.

### Q20 Do you consider yourself to be a disabled person?

- 3 (13.6%) Yes
- 18 (81.8%) No

## Ethnic Group

Below we are asking you to let us know which ethnic group best describes you? (Please tick one box from the appropriate section)

## Q21 White

14 (63.6%) British  
0 (0.0%) Greek Cypriot  
0 (0.0%) Turkish  
0 (0.0%) Gypsy  
1 (4.5%) Irish  
Other, please write in the box 0 (0.0%)

## Mixed

0 (0.0%) White and Black Caribbean  
1 (4.5%) White and Asian  
1 (4.5%) White and Black African  
0 (0.0%) Other  
Other, please write in the box 0 (0.0%)

## Black or Black British

0 (0.0%) African  
3 (13.6%) Caribbean  
0 (0.0%) Other  
Other, please write in the box 0 (0.0%)

## Gender

### Q22 Are you?

5 (22.7%) Man  
16 (72.7%) Woman

## Religion

### Q24 Do you have a religion or belief that you would like to mention?

5 (22.7%) No religion  
13 (59.1%) Christian  
0 (0.0%) Buddhist  
0 (0.0%) Hindu  
0 (0.0%) Jewish  
Please write in 1 (4.5%)

0 (0.0%) Irish Traveller  
0 (0.0%) Turkish/Cypriot  
0 (0.0%) Kurdish  
0 (0.0%) Other

## Asian or Asian British

0 (0.0%) Indian  
0 (0.0%) Bangladeshi  
0 (0.0%) Pakistani  
0 (0.0%) East African Asian  
0 (0.0%) Other  
Other, please write in the box 0 (0.0%)

## Chinese or other ethnic group

0 (0.0%) Chinese  
0 (0.0%) Other  
Other, please write in the box 0 (0.0%)

## Gender identity

### Q23 Does your gender differ from your birth sex?

0 (0.0%) *Yes*  
20 (90.9%) *No*

## Sexual orientation

**Q25 How would you describe your sexual orientation?**

16 (72.7%) Heterosexual

1 (4.5%) Gay

1 (4.5%) Bisexual

0 (0.0%) Lesbian

**Thank you for taking the time to complete this survey**